

Gemstone Travel Inc.

Privacy Policy

1. Our Privacy Pledge

Your trust is essential to the success of our business. Gemstone Travel Inc. (Gemstone) takes privacy and confidentiality very seriously and we safeguard the personal information of our clients and customers in accordance with our strict internal privacy protocols and this Policy. "Personal Information" means personal information about identifiable individuals, but does not include corporate or business contact information.

2. Consent

By using services and supplying information to us, you:

- a. consent to the collection, use and disclosure of your personal information by Gemstone for the purpose of providing products and services to you, and administering your account in accordance with: (i) this Policy, (ii) any other agreement you may have entered into with Gemstone, and (ii) applicable laws and regulations; and
- b. represent and warrant that, if you are collecting personal information about customers in the course of using our products and services, then you have obtained the necessary consents for the collection, use and disclosure of the personal information of your customers by Gemstone for the purpose of providing products and services to you and your customers, and administering your account in accordance with: (i) this Policy, (ii) any other agreement you may have entered into with Gemstone, and (iii) applicable laws and regulations.

It is your responsibility to ensure that we are kept informed of the correct and current contact information for you and/or your customers.

3. Communication

You authorize Gemstone to communicate with you regarding our services and your account. If you provide an email address to Gemstone, then you authorize Gemstone to communicate with you via the internet and via the email address you have provided. You understand and accept the risk that data and information transmitted over the internet is susceptible to error or security breaches.

4. Information Sharing

Gemstone does not share, trade, sell or in any way disclose your personal information without your consent unless such a disclosure is required by law or mandated by search warrant or court order or otherwise permitted under this Policy.

5. Our Service Providers

Gemstone does provide some services through independent third-party service providers who are not owned or controlled by us (the "Service Providers"). Service Providers who collect personal information agree to abide by this Privacy Policy. In no event shall either of Gemstone or our Service Providers be liable for the other's breach of this Privacy Policy. Gemstone and its Service Providers may share information with each other, as may be required for the purpose of providing products and services to you and administering your account.

6. Information Handling

We safeguard your personal information and only maintain it for the length of time required by law and for our business records. After that, we will anonymize or securely destroy it.

7. Dispute Resolution

In the event you have a question, complaint or dispute with Gemstone regarding your personal information or our personal information handling practices, contact our Privacy Compliance Officer, Michael Pomponio, at Gemstone Travel Inc., Unit 34, 171 Broadway Blvd, Sherwood Park, AB, T8H 2A8.